

THE CLOSEUP



HUMAN RESOURCES INFORMATION FOR RETIREE HEALTH CARE PLAN MEMBERS



- 5- New Aetna Dedicated Member Services Team
- 5- Go PPO!
- 6- Sustained Momentum: Edison International's Latest Sustainability Report
- 7- Thank You for Your Patience
- 7- Demand Response Programs
- 8- Shine a Light on World Mental Health Day
- 9- In Memoriam
- 10- Service Anniversaries

Get Ready for Annual Enrollment in October

[2025 Annual Enrollment is Oct. 21 Through Nov. 1, 2024](#)

Your opportunity to make changes to your benefit elections, enroll in new benefits, or add or remove dependents from coverage is coming soon!

Over the next few weeks, we'll provide you with more information about Annual Enrollment, including benefit changes taking effect Jan. 1, 2025.

In the meantime, please read the following information to help you get ready for Annual Enrollment.

If You Make a Coverage Change During Q4 2024

If you experience a qualified life event and make a benefits coverage change during the period of September through December 2024, you must contact the *EIX Benefits Connection* to ensure the change is carried forward into the new plan year.

(continued)

Do You Need to Take Action During Annual Enrollment?

During the 2025 Annual Enrollment, take action if you want to:

- Add or remove a dependent from coverage;
- Change current coverage for yourself and/or your covered dependents; or
- Enroll in a benefit for the first time.



Adding a Dependent to Coverage?

Any time you add a dependent to your coverage, you must provide documentation that verifies your relationship. Within two to three weeks of enrolling a dependent, you'll receive information from *EIX Benefits Connection* about how to complete this process online or by mail. For more information now, go to eixbenefits.com at **Library > Plan Information > About Your Benefits > Dependent Eligibility Guidelines**.

Reminder:

You are **required** by federal law to provide the names and Social Security numbers (SSN) for all dependents over the age of one who are enrolled in an Edison health plan.

(continued)

Why Should You Explore Annual Enrollment?

Learn about our 2025 plan changes, including how monthly benefit costs and other out-of-pocket expenses compare among different plans.

Even if you typically don't take action during Annual Enrollment, it's a good idea to review all of your options for 2025 to determine if you want or need to make changes.

For a summary of our medical, prescription drug, dental, and vision plans, refer to the online 2025 Health Plans Comparison available in mid-October on eixbenefits.com at **Library > Plan Information > About Your Benefits > Health & Welfare > 2025 Health Plans Comparison**.

Make sure your current coverage continues meeting your needs next year. For example, are you considering moving out of your provider's service area? Do you have a dependent who will live in a different geographic area than you?

To help you decide, refer to the following resources available on eixbenefits.com in mid-October:

- Benefits Enrollment Guide (**Library > Plan Information > About Your Benefits > Health & Welfare > 2025 Annual Enrollment Guide**)
- Health Plans Comparison (**Library > Plan Information > About Your Benefits > Health & Welfare > 2025 Health Plans Comparison**)
- Summary of Benefits and Coverage (**Library > Plan Information > Plan Details**)

- Review your covered dependents to make sure they are still eligible for coverage and confirm they aren't enrolled in coverage for which they are no longer eligible** (e.g., child life). See our Dependent Eligibility Guidelines on eixbenefits.com at **Library > Plan Information > About Your Benefits > Dependent Eligibility Guidelines** for more information. You should also take a moment to review your dependents' Social Security numbers on file. If needed, update this information on eixbenefits.com.
- Review your current beneficiaries** for life insurance, pension and 401(k) benefits to ensure they are up to date (*not applicable to retirees who are already receiving a pension benefit*).

(continued)



Prepare Now for Annual Enrollment

- Confirm that you can log in to the *EIX Benefits Connection* website with your user ID and passcode.** If you haven't accessed the site since last year, you may need to re-register credentials for the site. Visit eixbenefits.com and select the option to register as a first-time user.
- Review your mailing and home addresses on file since your benefit coverage option costs are based on your home address.** Go to the *EIX Benefits Connection* website, click on your name in the upper right-hand corner of the home page to view your Profile. Review the information on the Personal Info tab. Your address(es) in the system as of Sept. 23 will be used for Annual Enrollment purposes.
- Review your email address(es) on file.** Go to eixbenefits.com at **Profile > Personal Info > Email**. Select the "Change" button and add or edit your personal email address.
- Set your email communication preferences at eixbenefits.com > Profile > Communications.**

Mobile Device

You can conveniently submit your Annual Enrollment elections online using your mobile device. You must have a user ID and passcode registered on eixbenefits.com before you can register on the app.

How to Get Started

- Download the **Life@Work** app from the Apple App Store or Google Play.
- Log in with your Edison email address or with company code **SCE03**.
- Enter your Edison user ID and passcode to authenticate your identity.
- Verify your device via email or mobile number. Once your device has been registered, create an Access PIN. You can then set permissions for biometric authentication or notifications.
- During Annual Enrollment, click on the **Benefits Website** tab on the app Home screen, then click on the Annual Enrollment tile to make your elections.



New Aetna Dedicated Member Services Team

Now Available! Dedicated Member Services Team for Aetna® HMO MAP and PPO MAP Participants

Great news! Aetna HMO Medicare Advantage Plan (MAP) and PPO MAP participants now have access to a dedicated team ready to address questions about the Southern California Edison Aetna Medicare Advantage plans.

The new team can:

- Explain your coverage
- Answer claims questions
- Help you find providers and facilities

Contact Your Dedicated Team!

To reach the new dedicated team, call the new Member Services phone number: **(833) 943-5114** (TTY: 711). Representatives are available Monday to Friday, 5 a.m. to 6 p.m. PT.

HMO MAP and PPO MAP participants will receive a new medical ID card with the new Member Services telephone number in mid-December.

HMO MAP and PPO MAP participants can also continue to visit <https://scemaplans.aetnamedicare.com> for more information about these plans.

Are you in the Aetna Medicare Coordinated Plan?

You can continue to reach Aetna Member Services at (800) 541-8555 or learn more about the plan by visiting www.aetnaresource.com/n/EdisonMC.

Go PPO!

6 Great Reasons to Take Advantage of the Delta Dental PPO Network

The Delta Dental PPO™ Plan lets you visit any licensed dentist, but you'll maximize your plan value by taking advantage of the robust, nationwide PPO network. Here are six great reasons to "go PPO."

1. **Greater savings.** PPO dentists have agreed to reduced fees, which leaves more money in your pocket. You can find a PPO dentist at deltadentalins.com/edison.
2. **Quality assurance.** Make sure your smile gets the care it deserves. Delta Dental monitors PPO dentists to ensure proper licensing, cleanliness and safety procedures.
3. **No balance billing.** PPO dentists can't charge you more than their set fees. Out-of-network dentists may bill the difference between their usual fee and Delta Dental's contracted rate — a process known as "balance billing."
4. **Avoid unbundling.** PPO dentists agree not to "unbundle" services that are part of a treatment, like tooth preparation or local anesthesia. Out-of-network dentists may charge for these services separately, making overall costs higher.
5. **Less paperwork.** PPO dentists handle all claim forms and other paperwork for you. If you choose an out-of-network dentist, you may need to submit a claim yourself.
6. **No prepayment required.** When you choose a PPO dentist, you'll pay only your portion of the bill.* The plan will pay its share directly to your dentist. Out-of-network dentists may require you to pay the full cost of treatment up front and request reimbursement from Delta Dental.

** You are responsible for any applicable deductibles, coinsurance, amounts over annual or lifetime maximums and charges for non-covered services.*

Content adapted from Delta Dental.

Sustained Momentum: Edison International's Latest Sustainability Report

Edison International's 2023 Sustainability Report (<https://www.edison.com/sustainability/sustainability-report>) shares our continued progress toward a clean energy future that is reliable, resilient and accessible to all customers and communities. Among other accomplishments in 2023, we:

- Delivered 52% carbon-free power to SCE customers, 55% cleaner than the national average GHG intensity among utilities
- Reduced the probability of loss from a catastrophic wildfire linked to SCE equipment by 85% – 88% compared to pre-2018 levels
- Maintained a multi-year record with the lowest system average rate among California's large investor-owned utilities at SCE
- Published Countdown to 2045, analyzing the most feasible, affordable solutions to achieve a carbon-neutral California, forecasting a +80% rise in electricity demand

Read the report for a comprehensive view of the work that keeps the company on the forefront of the energy transformation.



Thank You for Your Patience

We want to extend our sincere gratitude for your patience during our recent transition to a new vendor for the volunteer incentive program. We appreciate your understanding as we continue to fine-tune the process to better serve you.

Logging Your Volunteer Hours

We understand there has been some confusion regarding how to log in and record your volunteer hours. To assist you, please follow the instructions below:

1. **Access the Site:** Visit [Edison Giving Back](https://www.edison.com/retirees) (www.edison.com/retirees)
2. **Login Credentials:**
 - ! **Username:** Your PERNR number. If you do not have your PERNR number, please contact HR Services at (800) 500-4723.
 - ! **Password:** Your last name (with the first letter capitalized) followed by your PERNR number and ###.
 - *Example:* If your name is Mary Johnson and your PERNR is 1234, your password will be **Johnson1234###**.

Important Reminder

Please be sure to log all your volunteer hours by **December 31, 2024**. All incentives must be redeemed by Friday, January 10, 2025, after which they will expire.

Thank you for your continued support and participation in the Edison Giving Back program.

Demand Response Programs

Demand Response programs help reduce electric bills and conserve energy. Customers are offered incentives to decrease their electricity use in response to an SCE-issued energy event notification during times of high demand. In return, they receive compensation. As of June, one of the Demand Response programs, the Summer Discount Plan, had approximately 150,000 residential customers enrolled.

Why It Matters

- ! Demand Response programs contribute to a clean energy future.
- ! Reducing electricity use during high demand increases our system's reliability, helping ensure power availability during emergencies.
- ! Financial incentives for participants make a real difference for the community.
- ! SCE's Demand Response programs help lower the statewide demand for energy.

To learn more, read about SCE's Residential (<https://www.sce.com/residential/demand-response>) and Business (<https://www.sce.com/business/demand-response>) Demand Response programs.



Shine a Light on World Mental Health Day

As the world gears up to observe World Mental Health Day on October 10, 2024, it's time to shine a spotlight on the importance of mental health. Established by the World Federation for Mental Health (<https://wfmh.global/>) in 1992, World Mental Health Day (<https://wmhdoofficial.com/>) is an international day for mental health education, awareness, and advocacy against social stigma. Over the years, it has become a global movement to promote mental health and support those affected by mental health issues.

Why Mental Health Matters

Mental health is an integral part of our overall well-being and is just as important as physical health. It affects how we think, feel, and act, influencing our ability to handle stress, relate to others, and make choices.

Mental Health By the Numbers

In the United States, **1 in 5** adults experience mental illness each year, and **1 in 20** experience serious mental illness. Among youth aged 6 – 17, **1 in 6** experience a mental health disorder annually.

Source: Mental Health By the Numbers | NAMI

Observing World Mental Health Day

This World Mental Health Day, individuals and organizations are encouraged to take proactive steps to prioritize mental health. Here are some ways you can observe this day:

- I Educate Yourself and Others:** Learn about mental health issues and share your knowledge with friends and family. Understanding the signs and symptoms of mental health conditions can lead to early intervention and support.
 - **What you can do:** Learn more about mental health from trusted mental health resources such as the National Alliance for Mental Illness (www.nami.org) or Mental Health America (mhanational.org).
- I Promote Open Conversations:** Create a safe space for others to talk about their mental health without fear of judgment or discrimination. Open dialogue can help break down the stigma associated with mental health.
 - **What you can do:** Check out this article (<https://www.samhsa.gov/sites/default/files/starting-the-conversation-guide.pdf>) from the Substance Abuse and Mental Health Services Administration (SAMHSA) about how to start a conversation about mental health.
- I Recognize and Act:** If you or someone you know is struggling with mental health, seek help from a professional. Remember, mental health conditions are treatable medical conditions, and there is hope for recovery.
 - **What you can do:** Read this article from NAMI about how to help a loved one in crisis: <https://www.nami.org/family-member-caregivers/how-to-help-someone-in-crisis/>.

As we approach World Mental Health Day, let's commit to making mental health a priority in our personal lives and communities.



WORLD
MENTAL
HEALTH
DAY

In Memoriam

August 2021 – July 2024 (dates by name reflect time of service)

AUGUST 2021

William Vazquez (3/6/1980 – 6/1/2008)

JUNE 2023

Paul E. Oury (3/15/2010 – 10/18/2014)

JANUARY 2024

Vincent Reynold Fanty (5/13/2002 – 1/7/2024)

Allen Everett Roberts (5/29/2018 – 1/1/2024)

FEBRUARY 2024

Duke J. Charlesworth (10/6/1966 – 8/18/1977)

MARCH 2024

Duane B. Ducheny (2/21/1989 – 3/6/2024)

Maureen Saldate Rosales (2/19/2004 – 3/11/2024)

Mario A Vargas (5/14/1973 – 12/1/2004)

APRIL 2024

Mardi L. Rowson (11/3/2003 – 4/13/2024)

MAY 2024

Ruth B. Banks (12/3/1973 – 11/1/1983)

James R. Berg (6/14/1965 – 6/1/2002)

Regis J. Carr (10/13/1997 – 12/1/2012)

Margaret Cave (10/4/1988 – 4/1/2004)

Patsy L. Chapin (10/15/1979 – 12/1/1990)

Sam Deaton (7/11/1983 – 6/16/1994)

Gregory L. Dierks (3/18/1968 – 10/1/2007)

Esmond Dodd (3/15/1965 – 2/11/1991)

Domingo C. Griego (1/28/1980 – 1/1/1997)

William Heffernan (10/20/1980 – 12/1/2006)

Donald L. Jensen (5/31/1983 – 6/1/2000)

Nancy J. Krug (1/1/1971 – 5/1/1996)

Michael F. Mcquade (10/13/1961 – 7/1/1996)

Robert M. Peyton (10/25/1983 – 10/1/1996)

Albert Saenz (11/19/1982 – 9/5/2015)

Albert Salazar (6/24/1991 – 5/11/2024)

Williams H. Stout (5/10/1961 – 5/9/1979)

Paul H. Terrill (9/2/1980 – 7/30/2016)

James C. Valencia (11/30/1981 – 6/26/2021)

Earl B. White (12/8/1969 – 10/14/1996)

JUNE 2024

Justin James Bardin (3/5/2018 – 6/12/2024)

Dolores D. Calhoun (1/1/1968 – 8/20/1971)

Frank Cary (1/12/2000 – 7/14/2014)

George E. Clark (4/30/1973 – 12/1/1990)

Michael T. Cook (5/19/1980 – 9/7/1990)

Leo O. Delima (5/20/1996 – 8/3/2013)

Kevin E. Duffy (4/15/2019 – 6/18/2024)

Peter Falls (7/26/1982 – 11/1/2014)

Richard C. Ganzer (12/10/1984 – 3/1/2013)

Farrokh Habibi-Ashrafi (10/20/1997 – 2/1/2016)

Louis M. Hahne (8/1/1978 – 8/1/1982)

Patricia L. Hennemann (10/25/1989 – 3/1/2016)

Warren A. Hill (2/1/1965 – 11/1/1992)

Michael J. Kirby (4/14/1975 – 11/1/2006)

Dave L. Kontrny (4/22/1991 – 1/6/2008)

Alvin W. Lancaster (1/15/1979 – 12/1/1990)

Thomas W. Landers (2/2/1970 – 8/8/2008)

Mary S. Lloyd (3/27/1970 – 10/1/1996)

Roma L. Mcintosh (1/1/1971 – 7/1/1996)

Ronald E. Mueller (11/3/1969 – 12/1/1997)

Harold J. Musgraves (1/31/1955 – 4/1/1990)

Valencia L. Peacock (7/5/1949 – 12/1/1988)

Michael Allen Pickett (3/2/1981 – 10/1/2006)

Loyd C. Pittman (2/12/1973 – 7/1/1996)

Geryn L. Randall (5/23/1962 – 9/1/1994)

George R. Ross (11/3/1969 – 7/1/1996)

Phillip L. Schmidt (1/3/1984 – 12/1/1996)

Gregory L. Stow (8/6/1990 – 7/1/2006)

Thomas Tapia, Jr. (6/26/1986 – 5/30/2020)

Raymond R. Villegas (8/31/1977 – 2/24/1996)

Dennis D. Voegele (10/23/1973 – 12/1/2008)

Veronica Rose Westre (5/27/1980 – 1/1/2013)

Austin F. Wicks (9/18/1978 – 7/1/2006)

JULY 2024

James R. Cameron (10/1/1982 – 6/1/2008)

Gary M. Clifford (9/8/1959 – 6/1/2008)

William T. Collins (2/16/2021 – 7/5/2024)

Bobby R. Duvall (2/10/1964 – 7/1/1996)

Gregory L. Engstrom (2/16/1971 – 4/1/2011)

Barbara J. Epperly (8/21/2000 – 9/21/2016)

Bernard Hargreaves (5/23/1994 – 5/1/2013)

Donald E. Miller (4/11/1967 – 1/1/2013)

Ronald B. Riggsby (10/28/1968 – 7/1/2006)

The In Memoriam list includes deaths reported to *EIX Benefits Connection* since the publication of the previous issue.

Service Anniversaries

Q4 2024

50 YEARS

Thomas G. O'Rourke

45 YEARS

Annette T. Guzman

Johnny A. Neville

Michael L. Ward

40 YEARS

Robert C. Baldwin

Timothy D. Campbell

Dean L. Caskey

James M. Donato

Benjamin Guardado

Stanley P. Hack

David K. Johnson

Craig J. Macpherson

David G. Mcfadden

Lisa M. H. Monroe

Mark N. Smith

Mark C. Storer

Barbara Elaine Taylor

David W. Taylor

Jennifer Anne Ward

Stanley R. Warren

35 YEARS

Raul Aguilar

Zaid Ahmad

Sylvia Baca

Jeffrey Bohn

Prabha Cadambi

Rhonda D. Campbell

George Camposano

Susan M. Delgadillo

Brenda R. Doss

Arcelia Duarte

Dina M. Ducheny

Andrea L. Elsdon

Thomas L. Harms

Mark W. Joslen

Jorge I. Lopez

Jeffrey L. Miller

Vincent Ngo

Christina Nuanez

Ruben Pardo

Michael T. Quinn

Ernesto Rocha

James E. Ruther, Jr.

Richard Sifling

Richard P. Smith

Michael S. Tuper

Stephen R. Wilson

30 YEARS

Bradley Paul Cherry

Mark Joseph Duhon

Jeffrey E. Olcese

Michael Tomlin

25 YEARS

Javier N. Alpuche

Jeffrey Anderson

Michael Baker

Steve Benitez

Cristina Radu Bowen

Lisa Sonia Castillo

Brian J. Cota

Edgardo A. Cruz

Gabriel Davis

Vincente Dominguez

Claudene C. Duke

Karen E. Englert

Ernesto Gastelum

Kimberly Rose Gerber

Nga H. Giang

Alberto Gracia

Careene M. Holst

Genny Michelle Lara

Ryan P. Lavorin

Albert Macias

Hugo Rafael Martinez

Martenzi

Robert A. Martin

Vidal Millan

Hector Montenegro

David A. Morasse

Monica Estrada Nunez

Juan M. Ontiveros

Rodney D. Patterson

Pedro J. Pizarro

Nicholas Pumilio

Maria C. Rigatti

Pedro Romo

Dale L. Rueter

Walter I. Sanchez

Philip L. Schofield

Steve Dale Seward

Graciela Soto

Michelle Ann Stark

David L. Stephens

Jeff B. Stuart

Jason B. Szalai

Douglas A. Tessler

Armando A. Villalobos

Steve A. Villegas

Andrew J. Wholey





P.O. Box 800
Rosemead, CA 91770

**Published by Human Resources,
Total Rewards**

Sergey Trakhtenberg
Director, Total Rewards

Melissa DeFrancia Lee
Managing Editor

Mari Fukuyama, Barolet & Associates
Editor

**Felix Hernandez, Erika Potter,
Michelle White**
Contributors

The Close Up is intended solely for retirees and survivors who are eligible for retiree health care coverage under the Edison International Welfare Benefit Plan. Other groups may have different benefits than those represented in this newsletter.



Human Resources Information for
Retiree Health Care Plan Members

THE CLOSEUP

In This Issue!

- | Get Ready for Annual Enrollment
- | Benefits and HR News
- | 2023 Sustainability Report
- | Demand Response Programs
- | And much more!

